



FNF NY AGENCY

TITLE AGENT TESTIMONIALS



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I have been an exclusive Agent for FNF since 2000. During that time I have always found the leadership of the NYS Agency Department to be proactive in helping agents be successful. I have always felt supported and appreciated. Agency counsel has been fantastic, everyone is always willing to take the time to figure out how to resolve issues and help us get to closing. A particularly valuable tool is the online starter search, providing old policies. I search the database for every new application time and makes clearing back title issues quicker. I have been very pleased with the ongoing technological advances, the integration of AgentTrax, etc, it has made it easier than ever to conduct daily business. Of course, it is sometimes a good marketing tool to say I issue policies for the biggest insurer in the country and that you never have to worry about the solvency of the underwriter. The people at Fidelity continue to look for ways to make their agents more successful and for that and all of these reasons, I have decided to remain with Fidelity all of these years and plan to continue my exclusive relationship into the future.

Fidelity National Title Agent since 1999

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The relationships I have developed with the Staff, Counsels and Sales team are very important to me. They are approachable, always accessible and are willing to work with me to close the deal. When I call on them for guidance, I'm never made to feel like a nuisance, but more like a partner in the decisions made. I feel FNF NY Agency values my business.

Commonwealth Land Title Agent since 2005

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As an active Title Insurance Agency we rely on our Underwriters to help us navigate NYS's ever changing regulations. Fidelity National Title Insurance Company excels in this area. They provide prompt and accurate feedback so we can continue to run our business seamlessly. The professional customer service we receive from our assigned representative has been outstanding. She ensures that our agency is up to date with all that is going on and makes sure that we have all the information needed to continue to excel in the industry.

Fidelity National Title Agent since 2015

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We are honored to have FNF NY Agency as our Underwriter. Throughout the years we have found them to be reliable, knowledgeable and customer service oriented. When potential clients inquire as to who underwrites us, they are always impressed when they learn of our partnership with Fidelity. This has contributed immensely to our company's continuing growth.

Fidelity National Title Agent since 2008

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As an agent of Chicago Title for the past 21 years, I can attest to the fact that our Agency has truly found a piece of the rock. CTIC is our rock, our foundation, providing us as its agent with the core strength to serve our own individual clients knowing we have a golden pedigree backing us all the way.

Chicago Title Agent since 1999



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Our association with Fidelity National has been one of the bright spots in my work as a practicing attorney, and operator of a Title Agency, and Fidelity agent. Answers to our requests for underwriting guidance are always prompt, to the point, and practical. As a result, we have saved many deals from not closing, while still protecting the title interests of our buyer and lender clients. The recent installation of the Title Wave software has greatly improved our efficiency in the issuance of title reports and final policies, which is appreciated by our lender and attorney clients. The numerous webinars and seminars that Fidelity has produced have also been extremely informative. Fidelity National has always been our sole underwriter, and it is my strong desire to maintain that exclusive relationship.

Chicago Title Agent since 2000

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Why would a title insurance agent or its clients choose FNF NY Agency instead of all other title insurers? FNF NY Agency is the largest title insurer in terms of revenue, equity capital and reserves available for claims. Significant financial strength and capacity to manage and pay claims is an essential requirement when choosing a title insurer. For title agents, FNF NY Agency offers exceptional legal and title expertise to solve all types of title issues. For agents, FNF NY Agency offers the most consistent and reliable marketing and sales assistance. For customers of title insurers, a policy issued by FNF NY Agency is the strongest and most certain of protection.

Chicago Title Agent since 2013

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As an agent of FNF NY Agency for more than 25 years, our Agency has been fortunate enough to work with exceptionally knowledgeable professionals in the handling of a multitude of transactions, from simple residential deals to more complex commercial dealings. Fidelity always gets the problems resolved and the deals closed!

Fidelity National Title Agent since 1996

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I have been an agent of Commonwealth dating back to the opening of my Agency in March 1994. There has never been a time that I have felt unfulfilled in my relationship with them. Through the years, they have been sold to Fidelity, administrators, counsels and back office employees have come and gone, however, through it all Commonwealth still remains as my “go to” underwriter. Today’s administrator, Richard Estrella has been a blessing, both to his agents and to the industry at large. His efforts as President of the NYSLTA, a post sanctioned by his employers, Fidelity National Title Group. (Thank you for lending his time and expertise to the tumultuous period that we have been going through with the DFS) Since losing my long standing account representative several years ago, our new representative has shown herself to be willing to jump through hoops for her clients and has developed into an extremely knowledgeable title person. Her insight and understanding of events affecting our industry are second to none. There has never been a time in the 26 years when Paul Malon has not been there to help me and my Agency out of some tight spots. Though Paul remains my “go to” counsel, there have been times when I have been cared for by others such as Judy Lanahan and Janice Morelli. All of their collective knowledge and that of others in counsel positions have helped to make our company the success it has become. I would be remiss if I did not give a shout out to Latisha and the many others who are eager and more than willing to address any issue I have. FNF’s webinars are fantastic because of the personalities, knowledge and expertise that they bring to the discussion and curriculum. They have offered many services that are too numerous to list, but so greatly appreciated. Our agent/underwriter partnership has been wonderful. I have had only the best of experiences and it is my hope and plan to continue using FNF for many years to come.

Commonwealth Land Title Agent since 2000

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We have worked with Fidelity National Title from the day we opened our doors in 2013 and can’t say enough about the Fidelity NY Agency team. From their exceptional underwriters to the numerous ways they support their agents, being a Fidelity agent is a no brainer to us. Thank you for everything you do to strengthen our team and keep us at the top of our game.

Fidelity National Title Agent since 2013



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My company has been an agent for Fidelity for over 15 years. The support we receive from the staff has always been exceptional. Richard Estrella and Monica Malagon, are only a phone call away and their constant support and encouragement have been a big part in making our company successful. The attorneys on staff are also a big part of our success. We constantly call with unusual situations that they easily resolve and most importantly explain to us so we fully understand and are able to communicate with our clients. Just a few of the attorneys we contact are Judy Lanahan, (who I am so glad is back) and Paul Malon. Without them so many issues would go unresolved, unexplained and files would not close. In addition, we are always kept up to date on the latest changes to our industry and have been walked through many new procedures. These people in the Fidelity offices have always made us feel like we are important to them and to the Fidelity family and this is why we are loyal to Fidelity and we do not use any other underwriters.

Fidelity National Title Agent since 2000

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We have been asked to answer the question “Why are we loyal to Commonwealth Land Title Insurance Company, a member of the Fidelity Family of Companies?” For our office, the relationship between the title agency and its underwriter is one that brings rewards to both parties. Our underwriter receives premiums and our office receives outstanding underwriting guidance whether through the webinars, underwriting alerts or the highly educated legal counsel that we rely upon so heavily. The title programs, especially Title Point, that provides a database of titles issued throughout the state are valuable resource that we use daily. AgentTrax allows us to generate policies and pay remittances all with a click of a button. Honestly, we truly believe we have received the better end of the agency agreement. We have been approached on a regular basis to sign up with other companies. None of them have the financial strength of the Fidelity Family of Companies nor do they compare to the experienced, friendly and very efficient staff that is available to us on a daily basis.

Commonwealth Land Title Agent since 2005

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I have been in a business partnership with Fidelity for over 10 years. Partnering with FNF NY Agency has been one of the key factors in the success of my company. The staff at FNF NY Agency are knowledgeable, helpful and reliable. My Agency has always been at the top of our game and I owe much of the success to our underwriter, Fidelity. What sets them apart from others is their knowledge within the industry and keeping their customers abreast of the latest news. Recently, I placed a complicated order with FNF NY Agency and needed their approval for the transaction. I was able to speak with Monica Malagon, Vice President and Paul Malon, Esq., Senior Underwriting Counsel, who both went above and beyond to rectify a situation. After that call, I had a copy of the written approval within minutes and will be able to close this transaction with ease. FNF NY Agency makes doing business together a pleasure. Thank you Fidelity!

Fidelity National Title Agent since 2006

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From the inception of our Agency in 2008 a significant part of our strategic plan was to become an agent of a first tier underwriter. While there were multiple firms to choose from, we selected FNF NY Agency based on its financial strength and stellar reputation. Now, many years later, the fact is that we could not have made a better choice based on a variety of factors. These include the service they provide whenever there is an issue that needs to be resolved along with expertise and marketing assistance when we are running a CLE event.

Chicago Title Agent since 2012

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It's truly a pleasure to work with FNF NY Agency. They provide the most comprehensive guidance and assistance in all aspects. We are fortunate to have FNF NY Agency on our underwriter list and will continue to work with their amazing team.

Fidelity National Title Agent since 2013

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Having been in a business relationship with Fidelity for over twenty years, we find that their knowledge, experience and reliability is top of the line in the industry.

Fidelity National Title Agent since 1997